

# Capture the complete patient story naturally and efficiently

Cloud-based HITRUST CSF-certified clinical speech recognition platform for documenting care in the EHR and beyond.

Clinicians, not technology limitations, should dictate the patient story. With Nuance Dragon Medical One AI-powered speech recognition, clinicians use their voice to navigate screens, dictate content and pull EHR data directly into their notes. Whether conducting in-person and virtual consults, clinicians spend less time creating documentation—anytime, anywhere—in the EHR and beyond.

## Easy administration and helpful data

- **Easy to install and maintain.** True cloud-based architecture means no on-site servers or complex configurations; users can start dictating in less than 5 minutes. Automatic updates ease IT workload and limit clinician disruptions. Single sign-on and federated authentication enforces security while extending convenience.
- **Convenient administrator control.** A web-based portal allows administrators to manage licenses, deployments, and application default settings to easily create an efficient, familiar, predictable dictation experience for users. Improve application performance by sharing auto-texts, voice commands and vocabulary with user groups or sites.
- **Actionable insights.** Productivity reports provide usage analytics for insight on user activity, efficiency, sound quality, and time savings to help organizations identify opportunities to improve adoption and utilization.

## Heightened efficiency through virtual assistant capabilities

Industry-leading conversational AI and virtual assistant skills delivered by Dragon Medical One perform native actions in partner EHRs (Cerner, Epic, MEDITECH) and conduct third-party clinical content searches (Wolters Kluwer UpToDate®). Conversational models empower clinicians by automating high value clinical tasks and delivering information requested with natural language. Improve the patient-provider exam room experience and fuel a more efficient and dynamic care team.



**2021 #1 Best in KLAS**  
for Speech Recognition  
(Front-end EMR)

## A secure platform that speaks to everyone.

- Empower quick and easy documentation through seamless integration with your existing EHR.
- Boost clinician productivity with fast, accurate, and responsive dictation and virtual assistant capabilities.
- Extend portability with cloud-based speech recognition and a secure wireless microphone app.
- Access in-workflow guidance through integrated CAPD across specialties and care settings.
- Achieve faster reimbursement with more complete narratives.
- Monitor usage and make informed decisions to further the value of your investment.

## Dragon Medical One is all about portability, personalization, access, and compatibility

- **Single voice profile.** Designed for speed, accuracy, and flexibility, Dragon Medical One achieves 99% accuracy from the start with no voice profile training. Cloud-based clinical speech recognition and a single voice profile deliver personalized vocabularies and templates for a familiar, consistent experience across clinical workflows, care settings, apps and the widest range of devices in the industry.
- **Portable convenience.** PowerMic Mobile turns any workstation into a dictation station and gives clinicians the freedom to document notes using their smartphone as a secure wireless microphone.
- **Built-in productivity tools.** Voice commands limit manual clicking by automating key presses, turning the microphone on and off, and inserting documentation templates or frequently-used text content.
- **Integrated CAPD.** Nuance comprehensive in-workflow CAPD engages physicians at the point of care with a proven methodology for clinical indicators, risk factors, and treatment. Dragon Medical One provides access to its inpatient, outpatient, and specialty care content libraries to help clinicians improve efficiency, avoid rework, and ensure documentation supports appropriate reimbursement and quality.

### LEARN MORE

To learn more about Dragon Medical One, please call 877-493-7497 or visit [zephyr-tec.com/dragon-medical-one](https://zephyr-tec.com/dragon-medical-one).

### When people aren't talking to Dragon Medical, they're talking about it

"We were looking for a scalable, enterprise-wide clinical documentation solution. Nuance not only met that criteria but also could provide a strong technology foundation to improve provider efficiency and enable timely documentation in the patient record."

— Jonathan Shoemaker  
Chief Information Security Officer  
Allina Health

### Healthcare security and compliance

Dragon Medical One and its hosting infrastructure, Microsoft Azure, are certified by the Health Information Trust Alliance (HITRUST) as meeting the HITRUST Common Security Framework (CSF), a set of industry-defined, risk- and compliance-based security standards and controls tailored to the healthcare industry to ensure end-to-end security and uptime guarantees.



#### About Nuance Communications, Inc.


Nuance Communications (Nuance) is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 90 percent of U.S. hospitals and 85 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others.

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HC\_4065 FEB 2021



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