

Make incident reporting faster, safer and more efficient.

Provide patrol officers, agents, and other law enforcement professionals with a faster, safer and more efficient way to create incident reports and perform other essential tasks—all by voice—with the Nuance® Dragon® Law Enforcement speech recognition solution.

Heavy documentation demands can impact timely report filing, limit the time officers spend in the community and even put their safety at risk. Dragon Law Enforcement empowers law enforcement professionals with a fast and accurate way to create incident reports—at the station or on patrol—all by voice. Speed data entry into records management systems (RMS) or other applications. Conduct license plate and other common lookup tasks by voice and stay heads up and more situational aware. Or eliminate transcription time and costs and reduce reliance on support staff. With a next-generation speech engine leveraging Nuance Deep Learning technology, Dragon achieves high recognition accuracy while dictating, even for users with accents or those working in open office or mobile environments. Easily deploy and centrally manage Dragon through the Nuance Management Center.

Spend less time on paperwork, more time protecting and serving.

Ensure timely filing of incident reports.

Eliminate the need to decipher handwritten notes or try to recall details from hours before. Using Dragon, officers simply speak to create incident reports 3 times faster than typing, with up to 99% recognition accuracy in real-time. The result: more detailed reports, time for supervisor review and timely filing.

Improve accuracy with custom vocabularies.

Dragon Law Enforcement was built with data to include words and phrases used by law enforcement, such as car and truck makes and models and other unique terms. To further increase accuracy, custom words or word lists can be added. For instance, if a department uses particular names or terminology with a high degree of frequency, add and share these customizations with other Dragon users for improved dictation accuracy and document turnaround.

Benefits at-a-glance

- Immediate productivity gains right out of the gate
- Streamlined report creation for more timely filing
- Improved report detail and accuracy
- Enhanced officer productivity on patrol—without compromising safety
- Elimination of transcription time and costs
- Reduced reliance on support staff
- More time spent by officers out in the community protecting and serving the public
- Built for teams. Built for the enterprise.

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Nuance offers flexible volume licensing programs—with no seat counts or auditing—designed to help organizations realize improved productivity at an affordable price.

Keep officers more situationally aware.

Dragon's fast, accurate dictation with robust voice command capabilities improves in-car documentation productivity and safety for officers while stationary in their patrol cars. For example, officers can look up license plates simply by saying "look up license plate Alpha Bravo Charlie 123," or write reports and respond to calls—all while keeping their heads up and eyes on their surroundings.

Increase officer omnipresence in the community.

With Dragon as part of your incident report workflow, keep officers on the street and more visible within the community. Law enforcement professionals can dictate reports and other paperwork in a fraction of the time it would typically take typing by hand. This means they spend less time back at the station tethered to a computer, and more time on patrol.

Empower officers with a Nuance PowerMic option.

This high-quality, handheld microphone makes it easy to switch back and forth between dictation and other duties, while not being tethered to the computer or in-car applications. Officers can dictate, edit, navigate and review documents, or switch dictation on and off using a toggle button if they need to quickly exit the vehicle. Buttons can also be programmed to automate steps such as advancing sequentially through form fields of an incident report.

Eliminate or reduce transcription time and costs.

Reduce dependencies on outsourced transcription services or costs. Using Dragon, support staff can transcribe recorded notes or voice files of another single speaker into text quickly and easily back at the PC. Dragon's Auto Transcribe Folder Agent (ATFA) also makes it easy to transcribe batch files of audio recordings for additional time and cost savings.

Easy deployment, customization and management

Use the Nuance Management Center for centralized administration, including usage tracking and license management, across multiple users to save time and reduce support costs.

Citrix® virtualized environments

Deploy on Citrix XenApp® or Citrix XenDesktop® servers where the target application resides, enabling users to dictate from workstations that do not have Dragon installed on them.

Accessibility and reporting compliance

With all its shared customization capabilities, Dragon can be easily adapted as needed to meet stringent compliance requirements for accessibility or reporting.

System requirements

- Windows 7, 8.1, 10 (32- and 64-bit), Windows Server 2008 R2, Server 2012 R2, and Server 2016 (64-bit)
- RAM: Minimum 4GB



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About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work.