

Dragon Law Enforcement—make incident reporting faster, safer and more efficient.

Provide patrol officers, agents, and other law enforcement professionals with a faster, safer and more efficient way to create incident reports and perform other essential tasks—all by voice—with the Nuance® Dragon® Law Enforcement speech recognition solution.

Feature	Description	Enhanced features
Built with data to include words and phrases used by law enforcement	Language model updated to include: <ul style="list-style-type: none"> – Car and truck makes and models – US, Canadian, and Mexican states/provinces – Profanity 	•
Delivers high recognition accuracy with the ability to learn and adapt to a variety of accents and environments, with a next generation speech engine powered by Nuance Deep Learning technology	Ideal for diverse work groups and settings: <ul style="list-style-type: none"> – Optimized for speakers with accents, such as regional dialects – Optimized for users working in noisy environments, such as a station or patrol car – Dragon learns words and phrases used most to minimize corrections and adapts to the user’s voice while dictating 	•
Dynamic profiles enable law enforcement professionals to benefit from Dragon from any patrol car or computer location	Administrators set and store user settings such as custom words, custom commands, and PowerMic settings with central administration through the Nuance Management Center (NMC): <ul style="list-style-type: none"> – Officers and support staff can start dictating with Dragon on any shared PC with no set-up required 	•
With fast, accurate dictation coupled with robust voice command capabilities, improve in-car documentation productivity and safety for officers while stationary in their patrol cars	With an improved built-in support mode for easy dictation of license plates, officers simply say “look up license plate Alpha Bravo Charlie 123” by voice and: <ul style="list-style-type: none"> – Stay heads up – Keep eyes on their surroundings 	•
Fast and accurate dictation into RMS and CAD systems or other applications helps automate tasks and speed report filing	Users dictate text anywhere they would normally type and fill in form fields by voice: <ul style="list-style-type: none"> – Create variable fields in the body of incident reports for quick and easy form filling – Use voice commands like “Next/previous field” to navigate between fields – Organize and share commands with other Dragon users and automate repetitive tasks 	

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Empower law enforcement professionals with a Nuance PowerMic option, a high-quality, handheld microphone that makes it easy to switch back and forth between dictation and duties, while not being tethered to the computer or in-car applications	Ergonomic handheld microphone with robust dictation, programmable buttons and integrated mouse functionality means officers can: <ul style="list-style-type: none"> – Dictate, edit, navigate and review incident reports – Use the toggle button to switch dictation on and off if they need to quickly exit the vehicle – Program buttons to automate steps such as advancing sequentially through form fields in an incident report 	
Minimize post-editing with formatting and other recognition improvements to speed document turnaround and report filing	Improved recognition of numbers and email address formatting, hyperlink formatting in auto-texts, and place names based on how we naturally speak, resulting in fewer overall corrections. For example: <ul style="list-style-type: none"> – “three double two five” > “3225” – “John dot Smith at Nuance dot com” > john.smith@nuance.com 	•
Reduce dependencies on outsourced transcription services, or reallocate support staff to more high-value tasks	Powerful transcription capabilities turn recorded audio files into transcribed documents instantly: <ul style="list-style-type: none"> – Use the Auto Transcribe Folder Agent (ATFA) to transcribe batch files of audio recordings – Transcribe individual audio files – Transcribe another single speaker’s voice from pre-recorded audio files with no training 	
	New enhanced transcription features include: <ul style="list-style-type: none"> – Streamlined setup and improved profile management – No profile training required for transcription – Fast, post-recognition process automatically applies basic punctuation 	•
Enhance mobile productivity and enable officers to dictate incident reports out in the field using iOS or Android devices	Seamless synchronization of Dragon across desktop and popular touchscreen PCs, iOS® and Android™ devices using Dragon Anywhere Group, Nuance’s cloud-based mobile dictation solution	
Support for Citrix virtualized environments	Deploy on Citrix XenApp® or Citrix XenDesktop® servers where the target application resides, enabling users to dictate from workstations that do not have Dragon installed on them	
Centralize administration through the Nuance Management Center (NMC) for significant cost savings	Provides powerful, yet easy-to-use centralized user administration to help law enforcement organizations ensure efficient use of licenses and meet requirements for reporting accuracy: <ul style="list-style-type: none"> – Track employee usage of Dragon – Assign, switch licenses or redistribute licenses via a license key – Manage or share customizations, including custom words, commands and auto-texts, across multiple users 	
Flexible volume licensing programs	Ability to license as part of the Open License Program (OLP). Designed to help organizations realize improved productivity at an affordable price.	

About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work.

