Boost clinician productivity and efficiency with Dragon Medical One

Cloud-based, HITRUST CSF-certified clinical speech recognition for documenting care in the EHR and beyond.

Clinicians, not technology limitations, should dictate the patient story. With Dragon Medical One, your staff can stay productive whether they're at a workstation or anywhere else. Our clinical speech recognition and in-workflow documentation guidance provides a consistent experience at the hospital, clinic, office, and home, as well as on the road.

The world is your workstation

Using a secure desktop app, clinicians can use their voice to securely capture the patient story more naturally and efficiently, and on their own terms. Dragon Medical One provides a consistent and personalized clinical documentation experience that spans solutions, platforms, devices, and physical locations.

Conversational AI empowers physicians to document even more naturally

To further improve both the patient and provider exam room experiences, Dragon Medical One will support virtual assistant workflows in late 2019. This collaborative technology is powered by deep learning and conversational AI to augment speech recognition capabilities. It automates high-value clinical tasks and intelligent retrieval of information from the medical record.

Higher-quality documentation with greater clinician productivity

– **Always available:** Dragon Medical One is designed for speed, accuracy, and flexibility, with personalized vocabularies and templates that can be accessed and shared across the widest range of devices in the industry.

– **Budget-friendly:** Affordable subscription-based pricing with little upfront capital investment.

– **Easy to install and maintain:** No complex configurations; clinicians can begin dictating in less than five minutes using your existing infrastructure. Automatic updates mean less work for your IT staff and less hassle for your clinicians.

– **Greater accuracy and automatic updates:** Using the latest deep-learning techniques and neural-network technologies, Dragon Medical One achieves 99% accuracy with no voice profile training required, and a single cloud-based profile that is auto-established at first use. Activities that were once manual, such as accent adjustments and microphone calibration, are now automatic, providing greater accuracy, a lower word error rate, and an optimal clinician experience from the start.

A secure platform that speaks to everyone.

– Designed with virtualization in mind, it integrates seamlessly with your existing EHR.

– Clinicians are more productive with fast, accurate, and responsive dictation.

– The documentation process is consistent and personalized across devices.

– Secure wireless microphone app supports even greater portability.

– Access in-workflow guidance through integrated CAPD across specialties and care settings.

– More complete narratives lead to faster reimbursement.

– Provides data, analytics, and insights to inform better decisions.

NUANCE

Dragon Medical One is all about portability, personalization, access, insights, and compatibility

A single voice profile across platforms and devices. Get clinicians up and running immediately across clinical workflows, care settings, devices, and apps for a seamless, consistent, and personalized voice experience.

Portability to work at any workstation with the Dragon Medical One Desktop Application. Compatible with all leading EHRs and designed with virtualization in mind, the Dragon Medical One desktop app provides secure, accurate, and portable cloud-based clinical speech recognition across a wide range of Windows devices. When paired with PowerMic Mobile, Nuance's secure wireless microphone app, clinicians have even more freedom to dictate from virtually anywhere.

Built-in productivity tools. Dragon Medical One comes standard with built-in productivity tools and access to speech-enabled workflows in supported mobile productivity apps, at no additional cost, including Dragon Medical Clinical Calculators, which allow clinicians to easily compute various scores and indices within a user-friendly interface.

Integrated CAPD. Dragon Medical One users with access to Dragon Medical Advisor enjoy greater benefits from evidence-based guidance when adding important details to existing diagnoses and discovering evidence of undocumented and unspecified diagnoses.

Greater flexibility with resiliency mode. Protects against interruptions and allows clinicians to use basic speech services in the event that there is no connectivity to the Nuance Management Server (NMS) database.

Hands-free convenience with wake-up word. Offer clinicians better control, ease of use, and greater freedom by allowing them to simply say, "Hey, Dragon" to turn on the microphone, and completely eliminate the need for manual controls.

Actionable insights. Dragon Medical One Analytics offers a self-service portal that provides utilization data, adoption trends, and peer benchmarking tracking to ensure user efficiency and help with the design of action plans for improvement. These metrics can help organizations identify opportunities to advance the use of Dragon Medical One and maximize their technology investment.

Put it all together, and it's more than just a cloud platform—it's a way to redefine the clinician's relationship with technology.

When people aren't talking to Dragon Medical, they're talking about it

"We were looking for a scalable, enterprise-wide clinical documentation solution. Nuance not only met that criteria but also could provide a strong technology foundation to improve provider efficiency and enable timely documentation in the patient record."

Jonathan Shoemaker
Chief Information Security Officer,
Allina Health

Healthcare security and compliance

Dragon Medical One and its hosting infrastructure, Microsoft Azure, are certified by the Health Information Trust Alliance (HITRUST) as meeting the HITRUST Common Security Framework (CSF), a set of industry-defined, risk- and compliance-based security standards and controls tailored to the healthcare industry to ensure end-to-end security and uptime guarantees.

Zephyr-TEC
EST. 1993

🌐 zephyr-tec.com
📞 877-493-7497
✉ info@zephyr-tec.com

About Nuance Communications, Inc.
Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications.

NUANCE