

Automate police reporting to improve responsiveness and officer productivity.



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Improve responsiveness, productivity and safety across your department, and provide officers with a faster and more accurate way to efficiently create incident reports and deliver mission-critical information using Nuance's® powerful police reporting tools – Winscribe Dictation® workflow and Dragon® Law Enforcement speech recognition solutions.

High documentation demands can overwhelm law enforcement professionals. While the capture and transcription of incident reports, interviews and other audio recordings is critical to law enforcement and legal proceedings, police chiefs and their command staff seek solutions to help reduce the paperwork burden and efficiently move mission-critical information. Nuance's powerful police reporting tools, including dictation, transcription, speech recognition and workflow management solutions, make the job of reporting faster, safer and more complete. With Nuance, more efficiently document and manage reports – enabling your department to improve efficiency, boost officer safety and keep more feet on the street.

Complete reports faster and automate reporting processes by voice.

Dictate and manage police reporting, anywhere and at anytime.

Nuance Winscribe Dictation and Dragon Law Enforcement speech recognition solutions enable law enforcement professionals to dictate, transcribe and manage reports and other documentation workflows more efficiently, whether at the station or out in the field. With Winscribe Dictation, command staff know each job's status, and the system can also be configured to identify and remedy bottlenecks in documentation workflows to help improve efficiency. With the addition of Dragon Law Enforcement speech recognition, officers can dictate reports 3x faster than manually typing by hand, all by voice – saving time and reducing costs.

Benefits at-a-glance

- Capture information in real-time and improve reporting detail and accuracy
- Make the RMS easier to use and navigate, by voice
- Streamline report creation and documentation workflows for more timely filing
- Securely and centrally manage recordings and transcribed reports
- Enhance officer productivity on patrol – without compromising safety
- Produce transcribed reports faster and more cost-effectively
- Improve officer productivity so they can spend more time in the community and serving the public

Built for teams. Built for the enterprise.

Nuance offers flexible volume licensing programs that are designed to help organizations realize improved productivity at an affordable price.

Automate your agency's reporting and documentation processes.

Nuance Winscribe Dictation is a centralized digital dictation workflow system that automates manual processes within the dictation and transcription documentation workflow. Winscribe collects and delivers dictations, assesses information about the jobs and automatically routes work to the appropriate location, making it instantly available to support staff. Winscribe's workflow engine recognizes deviations in the normal workflow (such as support staff availability and document completion timelines exceeded) and automatically takes corrective action by rerouting work and notifying management.

Enhance mobile productivity for officers.

Mobile dictation offers versatility that is essential for law enforcement reporting, including the ability to quickly and accurately record suspect interrogations, witness statements, photographic evidence and internal correspondence, as well as patrol officer reports. Nuance supports mobile reporting applications for iOS® and Android™ devices.

Fast and accurate police reporting is just a phone call away.

Nuance Winscribe Telephony Dictation is a powerful dictation system that can be accessed from any touchtone telephone in the world. This system is perfect for officers dictating on the move or away from the station, using either a mobile or fixed-line telephone. In addition, Winscribe Voice Forms allows officers to respond to telephone voice prompts that gather the specific facts about the investigation or crime they are reporting. This ensures more complete and accurate data is gathered during the dictation process.

Quickly and easily transcribe audio and video recordings.

Nuance Winscribe Dictation supports the playback and human-based transcription from audio, video or DVD media, including interrogations, interviews, body camera videos, in-car videos and more. Reports can be supplemented with snapshots from videos, and geo-tagged images can be inserted along with dictations and recorded statements.

Optimize RMS usage and data management.

Nuance Winscribe Dictation can interface with RMS and other third-party information management systems to improve data integrity and further optimize documentation efficiency – eliminating data duplication and errors and saving time. With a built-in software development kit (SDK), Nuance Winscribe Dictation application is built to be flexible and scalable for every agency's requirements and business goals.

Centralized management and distribution

Dragon Law Enforcement and Nuance Winscribe Dictation workflow system allows organizations to efficiently create, share and distribute documentation, and track and manage each job from one centralized location.

Supports thin client environments

Nuance Winscribe Dictation is compatible with thin client technology, such as Citrix or Windows Terminal Services.

Accessibility and reporting compliance

Nuance Winscribe Dictation maintains a consolidated information store. This allows managers to monitor the status of the entire dictation and transcription process in real-time. Managers know how many jobs are in the system, who has ownership and the status of jobs. Authors can also track the status of their individual work. Historical reports assess productivity and efficiency metrics used to identify potential bottlenecks and continually make improvements to the documentation process.

System requirements

Nuance Winscribe Dictation

- Windows 7 or higher
- Windows Server 2008 R2 or higher
- RAM: Minimum 4GB

Dragon Law Enforcement

- Windows 7, 8.1, 10 (32- and 64-bit), Windows Server 2008 R2, Server 2012 R2, and Server 2016 (64-bit)
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About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit nuance.com.
